

**TERMS MEMBERS
OF THE STICHTING STEDELIJK MUSEUM AMSTERDAM**

1. These terms apply to the agreement between the Stichting Stedelijk Museum Amsterdam (Stedelijk Museum) and the Member of the Stichting Stedelijk Museum.
2. The Stedelijk Museum has four membership categories: Stedelijk Member, Stedelijk Family Member, Stedelijk Sustaining Member and Stedelijk Patron.
3. The agreement between the Stedelijk Museum and the Member is valid for one year, starting on the date of registration.
4. After receiving the application, the registration will be processed within 5 business days.
5. After the first year, the agreement is automatically continued for an indefinite time, until the agreement is terminated by the Member.
6. After the first year, the agreement can be terminated in writing or by e-mail, with a notice period of one month. See paragraph 21 of these terms for the appropriate contact details.
7. It is not possible to conclude an agreement with multiple names.
8. The agreement includes two Membership passes: One for the member plus one for the guest. If chosen for Stedelijk Family, there are also passes for the children.
9. The Stedelijk Museum Membership passes remain the property of the Stedelijk Museum and are strictly personal.
10. The Stedelijk Museum Membership passes and, if applicable, the International Art Pass, will be available within 10 business days after receiving the payment.
11. In case of loss, theft or damage of the Stedelijk Museum Membership Passes, the Member will notify the Stedelijk Museum as soon as possible. See paragraph 21 of these terms for the appropriate contact details.
12. In case of loss, theft or damage of the Stedelijk Museum Membership Passes, the Member has the right to receive new passes. The replacements will cost € 5,00 per two.
13. In case of new address or other information the Member will inform the Stedelijk Museum as soon as possible. See paragraph 21 of these terms of the appropriate contact details.
14. If the payment to the Stedelijk Museum is not done in time, the Stedelijk Museum reserves the right to block the Membership Passes.
15. The Stedelijk Museum will notify the Member regarding interesting products and services of the Stedelijk Museum, where possible matching the benefits of the Member.
16. If a promotional code is offered, it may only be used by the Member who has received the code. Any discount provided with a code, is only valid once.
17. If a Member has the category Stedelijk Family, he/she can enroll for the Stedelijk Museum Family Program.
18. Museum Courses are only available for Members of the Stedelijk Museum. In case the Member is Stedelijk Sustaining Member or Stedelijk Patron, he/she can bring a guest.

19. In case the Member fails to perform his/her obligations under these terms, the Stedelijk Museum has the right to terminate the agreement immediately. In the event of such failure by the Member, the Stedelijk Museum Membership Passes will be blocked.
20. The Stedelijk Museum has the right to modify these terms and the benefits of the Members at any moment. The modifications also apply to agreements already included.
21. The contact details for Members of the Stedelijk Museum are:
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| Postal address | Stichting Stedelijk Museum Amsterdam
Attn Members of the Stedelijk Museum
Box number 17085
1000 SL AMSTERDAM |
| E-mail address | vrienden@stedelijk.nl |
| Phonenumber | 020 – 57 32 788 (Mon/Thurs 9:30 a.m. to 4:00 p.m.) |